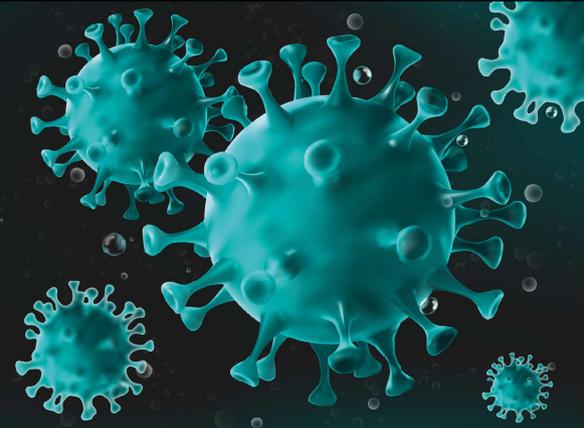


## Coronavirus COVID-19 / SARS-CoV-2



### General information on the effects on FRIWO

Dear customers, partners and friends of FRIWO,

the coronavirus SARS-CoV2 is currently dominating world affairs. We at FRIWO take the fight in solidarity against this novel virus very seriously and try to live up to our responsibility towards society, our customers and our employees in equal measure.

In the following, we have clearly summarized how FRIWO has adapted to the coronavirus, what consequences we are drawing from this and what this means for our customers and partners.

If you have any further questions or other concerns, please do not hesitate to contact us.

Until then: stay healthy!

**#TogetherAgainstCovid19**



### Entering the factory premises

Our factory premises are currently subject to strict access regulations and increased hygiene measures. The use of the premises is reduced to a necessary minimum.

If it is absolutely necessary to enter the premises for activities, our staff keeps a record of their contacts with each other.

### Access regulations

Only our own employees have access to the premises, who

- have not stayed in a designated risk area
- do not show flu-like symptoms
- have had no contact with confirmed or suspected cases of coronavirus infection





## Homeoffice

In order to prevent further spread of the virus, some of our team members are mostly in their home offices. Here they can still be reached under the known telephone numbers, by e-mail or via video conference.

Of course, they are still highly motivated to take care of your concerns and projects!

## Production

Our production continues at all locations under consistent protective measures for the employees.

These include, for example, increased distance between employees, a time delay at the beginning and end of shift work and the regular disinfection of work surfaces and contact points.



## Materials management

In order to ensure smooth material availability, we are in closer coordination with our suppliers than ever before in the current crisis situation.

In addition, there is increased mutual support between our plants in Germany and Vietnam.

Despite all security and precautionary measures, we must point out that the far-reaching effects of the pandemic may lead to material bottlenecks and associated delays in delivery in the future. We ask for your understanding in this regard.

It goes without saying that we will inform you as early as possible in the event of such a situation and work with you to solve any challenges that may arise.